

# RECIPROCAL CLUB INFORMATION

## CONTACT INFORMATION

General Manager

**Jana-Lyn Fairbairn, CCM**

[jfairbairn@glencoe.org](mailto:jfairbairn@glencoe.org) | 403-287-4152

Reciprocal Contact for changes to Reciprocal Agreements  
Membership & Integration Services Supervisor

**Debra Hope**

[dhope@glencoe.org](mailto:dhope@glencoe.org) | 403-287-4107

Main Contact for Letters of Introduction  
[reception@glencoe.org](mailto:reception@glencoe.org) | 403-243-2506

## RECIPROCAL VISITATION RULES

### General Rules:

- Affiliated club privileges are on a casual basis, while on a business trip or vacation or while residing for a period not exceeding fifteen (15) days.
- A letter of introduction cannot be issued for an affiliated club in the city where the member resides.
- Letters of introduction are valid for 15 visits only per calendar year at The Glencoe Club.
- Letters can only be requested for valid members on each account. If members are traveling together and have separate account numbers, then separate letters of introduction are required.
- Members must be in good standing to request a letter of introduction.

### Required Identification or Documentation for Affiliate Members:

- A letter of introduction that includes the club name, member name(s), member account number(s) and duration of visit (start date and end date).
- *\*We will not accept letters of introductions that are over a period that is longer than 15 days. Date periods must be specific.*

## BILLING RULES:

- Not all clubs allow the ability for affiliate charging privileges. The Glencoe Club accepts debit, credit (VISA and MasterCard) and cash. Your home club may have a maximum charge back amount, this information may be requested from your home club.
- A guest fee may be required to access The Glencoe Club athletic facilities, based on our affiliate agreements with each club.

**Dress Code:** Refer to specific area requirements listed under our Food & Beverage and Active facilities.

**Parking:** Parking is free and located on site.

## GUEST RULES & APPLICABLE FEES

### Social Guests

Social guests are only permitted to use our Food & Beverage facilities. All guests must be signed in at either the Sports Office or Reception, each and every day they will be at the Club. There is no fee for these guests and they may be signed in as many times as you like. Junior guests who are being signed in by a junior member or junior affiliate member (under the age of 18) and are unaccompanied by an adult, must get permission by an adult on the account to sign in the junior guest. The active guest fees apply to junior guests when the juniors are unaccompanied by an adult for the duration of the junior's visit, even if the guest is just using the Food & Beverage facilities.

### Active Guests

Active guests may use all Food & Beverage facilities and the active facilities listed below once per month upon payment of the applicable guest fees (\$15/junior and \$20/adult).

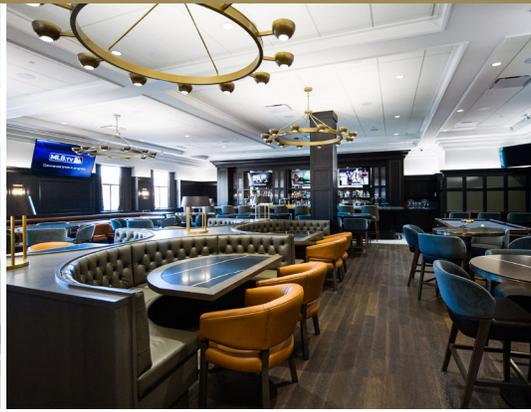
### Active Facilities:

- Aquatics (indoor & outdoor pool and hot tubs)
- Badminton
- Bowling
- Childminding
- Climbing
- Curling (seasonal)
- Fitness
- Golf Centre (Simulators/Hitting Room)
- Locker Rooms/Steam Rooms
- Pickleball (seasonal)
- Playzone
- Skating
- Squash
- Tennis
- Wellness Centre

### Out of Town Guests (residing 100 km+ outside of Calgary)

Out of town non-affiliate guests may be signed in 14 times per calendar year and may purchase a day pass multiple times in a month, at \$15/junior per visit and \$20/adult per visit.

If an out of town guest is planning to visit at least 4 times in the next 30 days, we suggest purchasing a week pass. A week pass is \$60/junior pass and \$80/adult pass. This pass will give guests 7 visits for the price of 4 and may be used within 30 days of the first visit.



## FOOD & BEVERAGE INFORMATION

### ARGYLE KITCHEN + PATIO

Offering family dining and adult-only dining areas both inside and outside on our spacious patio, Argyle Kitchen + Patio provides upscale dining where members can enjoy a meal with family and friends. Complete with great views, louvered ceilings, and a large fireplace for cooler evenings, the Argyle Patio is a welcome space for outdoor dining from spring to fall (weather permitting). The Argyle Private Dining Room is the perfect space to accommodate larger groups and can be privately booked.

**Attire:** No ball caps, no white racquet attire and appropriate summer attire on the patio please. Dress code for Argyle Kitchen + Patio is smart casual.

**Location:** Upper southwest corner of the building

**Hours:** Monday – Saturday: 11 am – 11 pm (LAST CALL: 10 pm)  
Sunday & Holidays: 11 am – 10 pm (LAST CALL: 9 pm)

[Food Menu](#) | [Beverage Menu](#)

### MCCULLOUGH'S PUB AND SOCIAL HOUSE

McCullough's is a Scottish-style pub for 18+ members, and their guests, with an upbeat vibe and a friendly welcome upon each and every visit. A place where members can feel at home, enjoy a relaxing beverage and casual style pub fare while watching the game on TV.

**Location:** Upper southeast corner of the building

**Hours:** Monday & Tuesday: CLOSED

Wednesday – Saturday: 3 pm – 12 am (LAST CALL: 11 pm)

Sunday & Holidays: CLOSED

[Food Menu](#)

### CAFÉ 29

Café 29 is the perfect stop for a delightful morning coffee or smoothie, a lunch on the go, or a delicious dinner. With large windows and ample sunlight, enjoy a sit-down dining experience or if on the go, place your order and take it with you.

**Location:** Located on the main floor on the southeast corner of the building, can only be accessed internally.

**Hours:** Monday – Friday: 6:30 am – 8 pm

Saturday, Sunday & Holidays: 8 am – 8 pm

[Food Menu](#)

### 29 DEGREES

*(Outdoor poolside service)*

Open seasonally, 29 Degrees is our poolside eatery where members can order a drink or snack while enjoying a hot summer day at the Outdoor Pool.

**Location:** East side of the Outdoor Pool

**Hours:** Monday – Thursday: 2 – 8 pm

Friday, Saturday, Sunday & Holidays: 12 – 8 pm

*\*Available from mid-May until after the September long weekend.*

[Food Menu](#)

### BANQUET/CATERING CONTACT INFORMATION

To book a function or a small meeting room, please contact: Brooke Berry, Event Coordinator  
[events@glencoe.org](mailto:events@glencoe.org) | 403-287-4171

## CLUB FACILITY INFORMATION

For more information and to book applicable facility areas, call the Sports Office at 403-243-7342.

### AQUATICS

**Indoor Pool Booking Rules:** Drop-in times available and some lanes may be pre-booked seven days in advance. Four bookings are allowed per week period (Sunday to Saturday). An extra booking can be made once the first booking is checked in.

**Outdoor Pool Booking Rules:** Drop-in times only Monday-Thursday. Bookings are required during summer peak hours on Friday, Saturday, Sunday & Holidays. Bookings can be made seven days in advance and three bookings are allowed per week period (Sunday to Saturday). An extra booking can be made once the first booking is checked in.

**Dress Code:** Conservative swimwear and sun tanning attire for a family-oriented facility is required in both pools.

### BADMINTON

**Booking Rules:** Bookings are required. Two bookings are allowed in a five day period, bookings can be made 5 days in advance. An extra booking can be made once the first booking is checked in.

**Dress Code:** Each piece of clothing, and warm up attire must be at least 75% white. Non-marking court shoes may be of any colour.

### BOWLING

**Booking Rules:** Drop-in based on availability or can be booked seven days in advance. Four bookings are allowed in a seven day period. An extra booking can be made once the first booking is checked in.

**Dress Code:** Bowling shoes required and can be borrowed from the Bowling Centre.

### CHILDMINDING

**General Booking Rules:** Infant and Child Bookings can be made seven days in advance. Two bookings are allowed in a seven day period. An extra booking can be made once the first booking has been used. To book, call 403-287-4109.

- Infants (up to 1st Birthday) may be booked up to two hours per day.
- Children (1st to 7th Birthday) may be booked for up to three hours a day.

**Cancellation/No Shows:** Last minute cancellations, no shows and late pick-up are subject to a \$10/15 charge per child.

### CLIMBING

**Booking Rules:** Drop-in based on availability. Call the Sports Office to check availability.

[Adult Waiver](#) | [Junior Waiver](#)

### CURLING

**Booking Rules:** Bookings can be booked seven days in advance. Four bookings are allowed in a seven day period. An extra booking can be made once the first booking is checked in.

*\*Available mid-September through to April.*

**Dress Code:** Clean shoes

### FITNESS

**Booking Rules:** Bookings not required. Email the Sports Office at [sportsoffice@glencoe.org](mailto:sportsoffice@glencoe.org) to get a copy of the most up to date drop-in class schedule.

**Dress Code:** Clothing without profanity. Cell phones may not be used for phone calls in the Fitness Centre.

### GOLF SIMULATORS

**Booking Rules:** Bookings can be booked seven days in advance. Four bookings are allowed in a seven day period. One booking per day up to two hours. An extra booking can be made once the first booking is checked in.

**Dress Code:** No dress code, athletic attire recommended.

### FIGURE SKATING/HOCKEY

**Booking Rules:** Bookings not required. Email the Sports Office at [sportsoffice@glencoe.org](mailto:sportsoffice@glencoe.org) to get a copy of the most up to date ice schedule.

**Dress Code:** Unless registered in a Figure Skating program above Can-Skate Level 5, any person under the age 18 using the skating ice must wear a Canadian Standards Association (CSA) approved helmet. Any time sticks, pucks, nets or any other obstacle or hindrance is on the ice, all participants (including coaches) must wear a CSA approved hockey helmet.

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For more information and to book applicable facility areas, call the Sports Office at 403-243-7342.

### PHYSIOTHERAPY

**Services:** Services include assessment and treatment of all sports injuries, orthopedic injuries, muscle and joint problems, back injuries, and motor vehicle accident injuries. We also have a Sports Medicine Physician available for consultation upon Glencoe Physiotherapy referral.

**Bookings:** To book an appointment, call 403-287-4179.

### PICKLEBALL

**Booking Rules:** Bookings can be booked seven days in advance. Three bookings are allowed in a seven day period. An extra booking can be made once the first booking is checked in.

**Dress Code:** No dress code, athletic attire recommended.

*\*Available only during the summer months.*

### PLAYZONE

**Booking Rules:** No bookings required.

The Playzone is for kids between three and ten years of age.

Email [sportsoffice@glencoe.org](mailto:sportsoffice@glencoe.org) to get a copy of current room schedule.

**Dress Code:** No shoes allowed, socks are required.

### SQUASH

**Booking Rules:** Bookings can be booked five days in advance. Two bookings are allowed in a five day period. An extra booking can be made once the first booking is checked in.

**Dress Code:** Each piece of clothing, and warm up attire must be at least 75% white. Non-marking court shoes may be of any colour.

### TENNIS

**Booking Rules:** Bookings can be booked three days in advance. One booking is allowed in a three day period. An extra booking can be made once the first booking is checked in.

**Dress Code:** Each piece of clothing, and warm up attire must be at least 75% white. Non-marking court shoes may be of any colour.

### WELLNESS

**Services:** Craniosacral, reflexology, Yamuna table treatment, yoga therapy, chiropractic care, medical pedicure, nutrition counselling, performance and divorce coaching, massage therapy including hot stone, sports massage, therapeutic, Thai massage, cupping, bamboo, RAPID NeuroFascial, NeuroKinetic and prenatal massage.

**Bookings:** To book an appointment, call 403-287-4174.

*Additional Details/Rules/Amenities that our Members should be aware of:*

### PRO SHOP

The Pro Shop at The Glencoe Club is proud to serve our members with a large selection of top brand sportswear, equipment, fashionwear, footwear, and gift ideas for the whole family throughout every season. Pro Shop also rents white clothing for racquet sports and racquets at a low price of \$2 per rental per 24 hour period.

